



**TXT29-1-1 Renewal: September 1, 2025 – August 31, 2026**

*for*

**Laredo/STDC 911, TX**

**(Direct. All Intrado products and services are on H-GAC Buy contract #EC07-23.)**

**Quote Number: 78568**

**Version: 1**

**May 06, 2025**

The terms and conditions available at <https://www.intrado.com/legal-privacy/terms/call-handling> as of the date of this Quote will apply to this Quote, unless the parties have entered into a separate mutually executed agreement, or Customer is purchasing under a cooperative purchasing agreement. The terms of this Quote will govern any conflict with the above-mentioned terms, and Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. No additional terms in Customer's purchase order will apply. This document contains confidential and proprietary information of Intrado, and such information may not be used or disclosed without prior written consent.

## Summary All Sites

Item	Price
Laredo Police Department - Host	\$4,440.15
Starr County - Host	\$1,707.75
Jim Hogg County	\$1,707.75
Roma Police Department	\$1,707.75
Rio Grande City Police Department	\$1,707.75
Webb County Sheriff's Office	\$1,707.75
Zapata County Sheriff's Office	\$1,707.75
Training Center	\$1,707.75
<b>Total:</b>	<b>\$16,394.40</b>

Year	Systems	Professional Services	Recurring Services	Maintenance Services	Totals
Year 9			\$16,394.40		\$16,394.40
<b>Totals</b>			<b>\$16,394.40</b>		<b>\$16,394.40</b>

### Summary - Laredo Police Department - Host

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Total Positions	8
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Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF2	TXT29-1-1 Annual Recurring Fee per PSAP (5-10 Seats) - Year 9	1	\$4,440.15	\$4,440.15	\$4,440.15
				<b>Subtotal</b>	<b>\$4,440.15</b>

### Summary - Starr County - Host

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Total Positions	2
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Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

### Summary - Jim Hogg County

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Total Positions	2
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Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

### Summary - Roma Police Department

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Total Positions	2
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Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

### Summary - Rio Grande City Police Department

Total Positions				2	
Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

### Summary - Webb County Sheriff's Office

Total Positions				4	
Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

### Summary - Zapata County Sheriff's Office

Total Positions				2	
Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

### Summary - Training Center

Total Positions				4	
Item#	Description	Qty	List Price	Selling Price	Total
<b>TXT29-1-1 Recurring Services</b>					
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats) - Year 9	1	\$1,707.75	\$1,707.75	\$1,707.75
				<b>Subtotal</b>	<b>\$1,707.75</b>

## Notes

- 1 This quote provides a renewal of TXT29-1-1 Service for Laredo/STDC 911, TX PSAPs.  
**Effective: 1 SEP 2025 - 31 AUG 2026**

	Site	Position #
1	Laredo PD - Host	8
2	Starr County - Host	2
3	Jim Hogg County	2
4	Roma PD	2
5	Rio Grande City PD	2
6	Webb County SO	4
7	Zapata County SO	2
8	Training Center	4
		<b>26</b>

Previous quote: 71743 v2.

- 2 Pricing is based on the number of positions and PSAPs in the quote. The only variable cost is related to connectivity and the network engineering hours needed to configure the connectivity based upon the PSAP's requirements. Connectivity is available via the A9-1-1 ESInet or the PSAP's internet interface, which will be secured by Intrado.

Text is provided into the Call Handling system either via ITS or ESInet, depending on transport method used.

TXT29-1-1 services will be provided in accordance with the applicable Service Guide at <https://www.intrado.com/legal-privacy/terms/call-handling>.

PSAP billing will begin upon completion of deployment and text readiness delivery from Intrado to the PSAP. Completion is defined as the PSAP being able to accept text messages.

Billing and the term commencement for the services will begin when the Services are first made available for Customer's use, and will continue for the designated number of months as stated in this Quote.

## Terms

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<b>VENDOR NAME</b>	<b>Intrado</b> Include quote number and customer EIN/Tax Identification Number on P.O.
<b>SUBMIT P.O.</b>	erd-ordermanagementteam@intrado.com
<b>PRICING</b>	All prices are in USD Taxes, if applicable, are extra. Handling and Shipping charges are extra unless specified on the quote.
<b>SHIPPING TERMS</b>	FCA (Montreal), INCOTERMS 2023
<b>INVOICING</b>	<p>If Intrado is not performing Installation, software and equipment will be deemed accepted when Intrado has completed its shipping obligations. If Intrado is performing Installation, then Customer will provide Intrado with a written notice of acceptance or rejection, based on a Severity Level 1 or 2 failure (as defined in the Maintenance and Support terms), within ten calendar days after Intrado's notice of System Cutover ("Notification Date"), which acceptance will not be unreasonably withheld or conditioned. If Customer does not accept software and equipment, it will notify Intrado in writing within ten calendar days of the Notification Date, and will specify the Severity Level 1 or 2 failure. Intrado will use commercially reasonable efforts to promptly diagnose and correct all identified failures, and the acceptance process will be repeated until acceptance occurs. If Customer fails to provide written notice of rejection as stated above within the time stated above, acceptance will be deemed to have occurred. "System Cutover" will mean the first date that software and equipment is used for live call-taking or dispatching. If software and/or equipment are being installed at multiple sites, the above acceptance process will apply to each site. The date of acceptance of the first site will be referred to as "Final Acceptance." Services will be deemed accepted when performed. If installation is not purchased, then all fees will be invoiced on shipment. If installation is purchased, Customer will be invoiced according to the following terms:</p> <ul style="list-style-type: none"><li>• 30% on acceptance of Customer's Order</li><li>• 30% on shipment</li><li>• 30% on System Cutover</li><li>• 10% on Final Acceptance</li></ul>
<b>DELIVERY</b>	TBD
<b>VALIDITY</b>	<p><b>Quote expires on November 05, 2025.</b></p> <p>However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.</p>
<b>COPYRIGHT</b>	The information contained in this document is proprietary to Intrado and is offered solely for the purpose of evaluation.

## Optional Signature Page

Customer can purchase the products and services in this Quote by:

- Issuing a purchase order for the Total Amount of the quote
- OR
- By signing below

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Intrado Quote Number: 78568    Version: 1    Date Issued: May 06, 2025

Total Purchase Amount (Not including Optional Products or Services): \$16,394.40

**ACCEPTED AND AGREED:**

Customer is committing to the Total Purchase Amount listed above.

Customer Entity Name: Laredo/STDC 911, TX

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date Signed: \_\_\_\_\_

**By signing above, Customer acknowledges and agrees with the terms of the box checked below:**

\_\_\_\_\_ A customer purchase order is required to pay any invoice relating to this quote. Customer acknowledges that Intrado will not ship any equipment or software, or commence any services, until it has received customer's corresponding purchase order.

X A customer purchase order is NOT required to pay any invoice relating to this quote. The signature above authorizes Intrado to ship, provide services, and invoice customer.

The terms and conditions available at <https://www.intrado.com/legal-privacy/terms/call-handling> as of the date of this Quote will apply to this Quote, unless the parties have entered into a separate mutually executed agreement, or Customer is purchasing under a cooperative purchasing agreement. The terms of this Quote will govern any conflict with the above-mentioned terms, and Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. No additional terms in Customer's purchase order will apply. This document contains confidential and proprietary information of Intrado, and such information may not be used or disclosed without prior written consent.