

## RTCS Servers Refresh – SCOPE OF WORK (SOW)

**PROJECT: RTCS Servers Refresh** – Data Migration after new RTCS Servers have been installed by City of Laredo/Third-Party partner.

**CLIENT:** City of Laredo

### 1) Background Information

The City of Laredo (COL) is upgrading the RTCS servers with support from the COL/third-party partner. The City of Laredo has requested Transcore to provide support for all the data migration from the current Dell hardware to the new Dell Hardware which will be installed by COL third-party partner.

### 2) Third Party Scope Statement

- Rack and Stack Hardware
- Connect to COL network resources.
- Connect Domain Controllers to COL network – IP and pass to TransCore for DC Configuration
- Config storage & host systems by third party partner
- Config VM objects and ready with Windows Server by third part partner
- Hand over ready activated VM's to TransCore for RTCS migration
- As-builts documentation for TransCore review by third party partner

### 3) Transcore Scope Statement

TransCore will be responsible for the following items as part of this project:

<b>Laredo RTCS Servers Upgrade</b>
<b>System Design Documentation</b>
System Design - Server Diagrams, Network Diagrams, after receiving Rack Elevation Diagrams from third party partner.
PreProd/Prod/Dev Environment IP Schema
<b>RTCS Server Migration</b>
<b>Configure Domain Controller - With Existing Domain</b>
Configure Domain Controller (Add GPO, Users, Security Groups)
<b>Dev Setup and Configuration</b>
CPC DB, APP, and RPT Virtual Machine Configuration
Plaza DB, APP, DVAS and RPT Virtual Machine Configuration
Infinity Application Systems Setup and Configuration
Infinity Database Systems Setup and Configuration

MOMS Server Setup and Configuration
<b>Dev Environment - QA Testing and Validations</b>
Infinity Testing
RTCS Integration QA Validations
MOMS Integration and QA Validations
QA - Final Report Summary
<b>PreProd Setup and Configuration</b>
CPC DB, APP, and RPT Virtual Machine Configuration
Plaza DB, APP, DVAS and RPT Virtual Machine Configuration
Infinity Application Systems Setup and Configuration
Infinity Database Systems Setup and Configuration
MOMS Server Setup and Configuration
<b>PreProd Environment - QA Testing and Validations</b>
Infinity Testing
RTCS Integration QA Validations
MOMS Integration and QA Validations
QA - Final Report Summary
<b>Production Setup and Configuration</b>
CPC DB, APP, and RPT Virtual Machine Configuration
Plaza DB, APP, DVAS and RPT Virtual Machine Configuration
Infinity Application Systems Setup and Configuration
MOMS Server Setup and Configuration
<b>CPC and Plazas Cluster Migration</b>
Reference Migration Execution Steps
<b>Prod Environment - Post Migration QA Testing &amp; Validations</b>
Infinity QA Validations
RTCS Integration QA Validations
MOMS Integration and QA Validations
QA - Final Report Summary

