Contract RFP FY25-056
ENVIRONMENTAL SOFTWARE - HEALTH DEPARTMENT

Evaluators	Inspect2go, Inc.	HS GovTech USA	Hedgerow Software	Citizenserve	Tyler Technologies
	Score	Score	Score	Score	Score
#1	69	84	75	85	86
#2	60	79	58	98	92
#3	59	94	59	98	81
TOTAL	188	257	192	281	259

Best Value Criteria Evaluation	Points
1) Ability to provide a comprehensive, integrated solution to meet the requirements	15
2) Project Implementation Plan (including timeline, milestones, and resource allocation)	10
3) User Experience & Interface Design - Evaluate the usability of the system, including its accessibility, layout, responsiveness across devices, and ease of use for inspectors, administrators, and the public.	20
4) Customization & Configurability- Assess the system's ability to support customized workflows, forms, inspection types, and reports tailored to the City's Environmental Health programs.	15
5) Total cost of ownership (including software, annual maintenance and support, implementation services, training, hardware, database, and other required resources)	20
6) Interoperability with City of Laredo systems and partners (e.g., AS400, Naviline, e-Reporting, and future system expansion)	10
7) Project Implementation Plan (including timeline, milestones, and resource allocation)	10
Total	100

* Evaluation Committee was comprised of:
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Gilbert Garcia
Celina Ramirez