

## COUNCIL COMMUNICATION

<b>DATE:</b> 11/18/2024	<b>SUBJECT: MOTION</b> Authorizing the City Manager to enter into a one-year service agreement with Central Square Superion Public Sector, Lake Mary FL, for \$305,695.08. The service agreement is for software enhancements and maintenance on the financial applications residing on the City's IBM Power Computer Systems for the period of October 1, 2024 through September 30, 2025. Funding is available in the Information Technology Fund.
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<b>INITIATED BY:</b> Steve Landin, Assistant City Manager	<b>STAFF SOURCE:</b> Joe Rivera, Information Services & Telecommunication Director
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<b>PREVIOUS COUNCIL ACTION:</b> City Council, on October 2024, awarded a contract for \$258,489.48 for a one-year service agreement.
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<b>BACKGROUND:</b> The City of Laredo has owned the Superion Financial Software and maintained a support service agreement for the past 30 years. The service agreement with Superion Public Sector will provide continued software support 24 hour/seven day for twenty three applications operating on the city's IBM Power Computer Systems. The agreement includes software enhancements, error resolution, updated documentation and user support. Technical support is also available via phone and web support 24X7. These services are essential in maintaining the current level of service and support.
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The applications that will be covered are:

Naviline Click2gov3 Core	2092.98	Naviline Cash Receipts	7119.99
Naviline Click2gov3 CIS Access fee	4984.15	Naviline CryWolf Interface	50.47
Naviline Click2gov3 Building Permits	2401.59	Naviline Fixed Assets	6241.00
Naviline Click2Gov3 Purchasing	4010.53	Naviline GMBA w/Extended Reporting	27970.13
Naviline Click2Gov3 Tax Billing	4761.68	Naviline Purchasing/Inventory	16472.63
Naviline Click2Gov3 Self Service	2499.86	Naviline Tax Billing & Collections	30853.29
Naviline Click2Gov3 Parking Tickets	4271.81	Naviline Customer Information System	31820.20
Naviline Electronic Plan Review Int	398.07	Naviline Land/Parcel Mgmt	7471.60
Naviline Code Enforcement	2503.89	Naviline Parking Tickets	9036.22
Naviline Click2Gov3 Business Licenses	2022.10	Naviline Document Management Services	1687.71
Naviline Business Licenses	3602.74	Naviline Building Permits	8526.40
Naviline Mobile Server Framework	1305.35	Naviline CIS IVR CC Interface	1046.03
Naviline Mobile User License	1483.34	Naviline CIS Voice Response Interface	2804.05
Naviline Mobile Code Enforcement	462.81	Naviline Time and Attendance Interface	1186.66
Naviline Modifications	7900.00	Naviline Remote Processing	62232.00
Naviline Work Order/Facility Mgmt	17087.95	Naviline Payroll/Personnel	16384.76
Cognos BI Administrator	2859.31		
Naviline Accounts Receivable	10143.78	<b>Total</b>	<b>\$305,695.08</b>

<b>FINANCIAL IMPACT:</b> The amount of \$305,695.08 has been budgeted for software maintenance contracts in line item 595-5520-513-55.88.
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<b>COMMITTEE RECOMMENDATION:</b>	<b>STAFF RECOMMENDATION:</b> It is recommended that this action be authorized.
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