

COUNCIL COMMUNICATION

DATE: 11/18/2024	SUBJECT: MOTION Authorizing the City Manager to enter into a one-year service agreement with Central Square Superior Public Sector, Lake Mary FL, for \$305,695.08. The service agreement is for software enhancements and maintenance on the financial applications residing on the City's IBM Power Computer Systems for the period of October 1, 2024 through September 30, 2025. Funding is available in the Information Technology Fund.																																																																										
INITIATED BY: Steve Landin, Assistant City Manager		STAFF SOURCE: Joe Rivera, Information Services & Telecommunication Director																																																																									
PREVIOUS COUNCIL ACTION: City Council, on October 2024, awarded a contract for \$258,489.48 for a one-year service agreement.																																																																											
BACKGROUND: The City of Laredo has owned the Superior Financial Software and maintained a support service agreement for the past 30 years. The service agreement with Superior Public Sector will provide continued software support 24 hour/seven day for twenty three applications operating on the city's IBM Power Computer Systems. The agreement includes software enhancements, error resolution, updated documentation and user support. Technical support is also available via phone and web support 24X7. These services are essential in maintaining the current level of service and support. The applications that will be covered are:																																																																											
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FINANCIAL IMPACT: The amount of \$305,695.08 has been budgeted for software maintenance contracts in line item 595-5520-513-55.88.																																																																											
COMMITTEE RECOMMENDATION:		STAFF RECOMMENDATION: It is recommended that this action be authorized.																																																																									