

MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (MOU) is entered into by and between: Community Health Worker Substance Use Disorder Program (CARE) and the City of Laredo Fire Department

The City of Laredo Fire Department is (PLEASE PLACE A BRIEF DESCRIPTION)

A. Purpose. The Purpose of the MOUs is to encourage networking, coordination and referrals to help address the needs of the individuals with a substance use disorder, their families and supportive allies while addressing behavioral health disparities in the program service area, increasing opportunities for individuals with a substance use disorder to reduce harms related to substance use; increase retention in substance use and mental health disorders; address individuals medical needs and assist individuals who desire change to build a foundation for their recovery.

B. Roles and Responsibilities.

Community Health Worker Substance Use Disorder (CARE) Program agrees to:

Responsibility/Action	Responsibility/Action
Helping individuals and families access health resources	Connecting clients to care
Facilitating communication and client empowerment in interactions with health care/social service systems	Eliminating barriers.
Helping health care and social service systems become culturally relevant and responsive to their service population	Advocating for systemic changes
Building trusting relationship with clients	Providing culturally appropriate health education and information
Giving informal counseling and guidance on health behaviors	Advocating for individual and community health needs
Helping individuals understanding their health condition and develop strategies to improve their health and well being	Provide individuals the opportunity to select supports and services that correspond with their personal preferences and goals
Ensure support services are self-directed, participant drive and reflect goals in multiple life aspects	CHW SUD staff will acknowledge and individual's choice for their own pathway to wellness
CHW SUD staff will be supportive and explore options for eligible population	Provide individuals the opportunity to be involved in community activities and receive support related to community integration that is associated with recovery, health and wellness
CHW SUD will work with eligible population to identify and connect with broad spectrum	CHW SUD staff will utilize community or social services agency linkages to ensure the

of community-based resources and support will assist in achieving their goals and rebuild their lives within the community	CHW provide warm hands-off when transferring or referring individuals to community resources.
CHW SUD will provide eligible population for program services the opioid overdose reversal kit and harm reduction health kits.	Provide appropriate referrals to AAMA, coordination of substance use disorder, co-occurring disorder and/or mental health treatment services and linkage.
Securing client's signature on a release to secure exchanges of information, when appropriate.	Participate in presentations and consider becoming part of the Opioid Border Coalition

City of Laredo Fire Department will offer the following services:

Responsibility/Action	Responsibility/Action
Will assist in maintaining the welfare of citizens by monitoring community health and safety issues and intervening on a social level	
Conduct collaborative outreach in places of high risk to ensure the safety of staff members.	
Provide appropriate referrals to Border Region CARE Program for coordination of substance use disorder, co-occurring disorder, mental health treatment services and linkage	
Support providers as they advocate for services to individuals with substance use disorders	

C. Reporting Requirements. Border Region Community Health Worker Substance Use Disorder (CARE) Program will be responsible in collecting and reporting the number of individuals serviced and types of services provided monthly to ABHU Director and in CMBHS to the extent required to maintain compliance with HHSC performance contract reporting requirements.

D. Training/competency requirements. Border Region Community Health Worker Substance Use Disorder (CARE) Program and the City of Laredo Fire Department will each be responsible in completing required trainings and competency based on agency's grant policies and procedures for the purpose of being compliance and staff being competent.

E. Orientation requirements. The City of Laredo Fire Department will be responsible for attending a general orientation with Border Region Behavioral Health Center Community Health Worker Substance Use Disorder (CARE) within 30 days of execution of this MOU.

F. Agreement to follow all agency policies and procedures. The collaborating agency will adhere to Border Region Behavioral Health Center Community Health Worker Substance Use Disorder (CARE) established policies and procedures while working with individuals with a substance use disorder.

G. Grievance Procedures. Individuals have the right to report a complaint to the Clients Rights Officer from Border Region Behavioral Health Center or contact the Texas Department of State Health Services Ombudsman.

H. Quality Standards. Border Region Behavioral Health Center Community Health Worker Substance Use Disorder (SUD) and the collaborating agency will provide quality standard of care with the shared common goals to improve efficiency, equity, timeliness and delivery of high quality care.

I. Timeframe. This MOU will be effective on November 10, 2023 through August 30, 2024.

J. Confidentiality. In order to ensure the safety of clients, all parties to the Memorandum of Understanding agree to adhere to the confidentiality expectations as outlined in this Agreement. Both parties will respect the confidentiality of individuals who participate in services. The parties will comply with the requirements of the Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104-191 (codified at 45 C.F.R. Parts 160 and 164), as amended and particularly 45 CFR 164.506, as amended; privacy and security relations promulgated by the United States Department of Health and Human Services; Title XIII, Subtitle D of the American Recovery and Reinvestment Act of 2009, Pub. L. No. 115-5, as amended; provisions regarding Confidentiality of Alcohol and Drug abuse Patient Records (codified at 42 R. Part 2), as amend; and TEX. HEALTH & SAFETY CODE ANN. 81.046, as amended, 181.001 et seq....., amended, 241-151 et seq., as amended ad 611.001 et seq. Information obtained while working with youth participants will remain confidential.

OR

Both parties agree to comply with all provisions regarding confidentiality that affect either party's funding streams to ensure that all client records related to services provided under this MOU, including legibility for services, enrollment and referral will be confidential, and will not be open to examination for any purposes not directly connected to the delivery of such services.

K. Person Centered Services. Border Region Behavioral Health Cener Community Health Worker Substance Use Disorder (CARE) and the collaborating agency will provide person-centered, family-centered, and recovery-oriented care, being respectful of the individual consumer's needs, preferences, and values, and ensuring both consumer involvement and self-direction of services received and/or The services that provide for children and adolescents are family-centered, youth-guided, and developmentally appropriate.

Border Region Behavioral Health Center accepts full responsibility for the performance of the City of Laredo Fire Department

This Memorandum of Understanding is the complete agreement between **Border Region Behavioral Health Center CHW SUD Care Program** and the City of Laredo Fire Department may be amended only by written agreement signed by each of the parties involved.

Border Region Behavioral Health Center:

Approved by: *Printed Name*

Date

City of Laredo Fire Department:

Approved by: *Printed Name*

Date