



Company Name: Intrado Life & Safety Solutions Corporation

ECaTS Renewal: September 1, 2024 through August 31, 2025 with Quarterly Billing

(Power Metrics Rebranded)

for

Laredo/STDC 911, TX

(Direct Sale. Intrado products and services are on H-GAC Buy EC07-23.)

Quote Number: 75999

Version: 2

July 1, 2024

The terms and conditions available at <https://www.intrado.com/legal-privacy/terms/call-handling> as of the date of this Quote will apply to this Quote, unless the parties have entered into a separate mutually executed agreement, or Customer is purchasing under a cooperative purchasing agreement. The terms of this Quote will govern any conflict with the above-mentioned terms, and Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. No additional terms in Customer's purchase order will apply. This document contains confidential and proprietary information of Intrado, and such information may not be used or disclosed without prior written consent.

Summary – ECaTS MIS, WRA, and Dashboard - All Sites

Site	Total
Laredo Police Department - Host	\$9,911.00
Starr County - Host	\$9,327.80
Jim Hogg County	\$9,063.80
Roma Police Department	\$9,063.80
Rio Grande Police Department	\$9,063.80
Training Center	\$9,063.80
Webb County Sheriff's Office	\$9,063.80
Zapata County Sheriff's Office	\$9,063.80
Total:	\$73,885.60

Invoices	Professional Services	Recurring Services	Maintenance Services	Totals
9/1/2024 – 11/30/2024				\$18,471.40
12/1/2024 – 2/28/2025				\$18,471.40
3/1/2025 – 5/31/2025				\$18,471.40
6/1/2025 – 8/31/2025				\$18,471.40
Totals		\$73,885.60		\$73,885.60

Summary - Laredo PD - Host

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T3	ECATS MIS Tier 3: (5-9 Pos) per PSAP Annual - Year 1	1	\$4,284.00	\$4,284.00	\$4,284.00
ECATS-WRA-P1&2-A	ECATS Wireless Reporting Analysis 1&2 - Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard - Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,911.00

Summary - Starr County SO- Host

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T2	ECATS MIS Tier 2: (3-4 Pos) per PSAP Annual - Year 1	1	\$3,700.80	\$3,700.80	\$3,700.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing - Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,327.80

Summary - Jim Hogg County SO

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T1	ECATS MIS Tier 1: (1-2 Pos) per PSAP Annual - Year 1	1	\$3,436.80	\$3,436.80	\$3,436.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing – Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,063.80

Summary - Roma PD

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T1	ECATS MIS Tier 1: (1-2 Pos) per PSAP Annual - Year 1	1	\$3,436.80	\$3,436.80	\$3,436.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing – Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,063.80

Summary - Rio Grande PD

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T1	ECATS MIS Tier 1: (1-2 Pos) per PSAP Annual - Year 1	1	\$3,436.80	\$3,436.80	\$3,436.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing – Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,063.80

Summary - Training Center

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T2	ECATS MIS Tier 2: (3-4 Pos) per PSAP Annual - Year 1	1	\$3,700.80	\$3,700.80	\$3,700.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing - Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,327.80

Summary - Webb County SO

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T1	ECATS MIS Tier 1: (1-2 Pos) per PSAP Annual - Year 1	1	\$3,436.80	\$3,436.80	\$3,436.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing – Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$9,063.80

Summary - Zapata County SO

Item#	Description	Qty	List Price	Selling Price	Total
ECATS Recurring Services					
ECATS-MISU-A-T1	ECATS MIS Tier 1: (1-2 Pos) per PSAP Annual - Year 1	1	\$3,436.80	\$3,436.80	\$3,436.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 – Year 1	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing – Year 1	1	\$1,620.00	\$1,620.00	\$1,620.00
ECATS-MISU-A-T1	ECATS MIS Tier 1: (1-2 Pos) per PSAP Annual - Year 2	1	\$3,436.80	\$3,436.80	\$3,436.80
ECATS-WRA-P1&2-A	ECaTS Wireless Reporting Analysis 1&2 - Year 2	1	\$4,007.00	\$4,007.00	\$4,007.00
ECATS-DASHBOARD-MIS-A	ECaTS Dashboard (per PSAP) Annual Pricing - Year 2	1	\$1,620.00	\$1,620.00	\$1,620.00
Subtotal					\$18,127.60

Notes

- 1** This quote provides pricing to renew ECaTS Service (Power Metrics Rebranded) for Laredo/STDC 911, TX PSAPS.

The coverage period is September 1, 2024 through August 31, 2025.

Intrado will bill quarterly. With 30-day cancellation notice from the customer, the final invoice will be adjusted to remove any unused coverage.

	Site	Pos#
1	Laredo PD - Host	8
2	Starr County - Host	4
3	Jim Hogg County	2
4	Roma PD	2
5	Rio Grande City PD	2
6	Training Center	4
7	Webb County SO	2
8	Zapata County SO	2
		26

Previous quotes: 65396 v2, 73478 v3.

2 ECaTS VIPER Module

Billing and the term commencement for the services will begin when the Services are first made available for Customer's use, and will continue for the designated number of years as stated in this Quote.

ECaTS services will be provided in accordance with the applicable Service Guide at <https://www.intrado.com/legal-privacy/terms/call-handling>.

Terms

VENDOR NAME	Intrado Life & Safety Solutions Corporation Include quote number and customer EIN/Tax Identification Number on P.O.
SUBMIT P.O.	erd-ordermanagementteam@intrado.com
PRICING	All prices are in USD Taxes, if applicable, are extra. Handling and Shipping charges are extra unless specified on the quote.
SHIPPING TERMS	FCA (Montreal), INCOTERMS 2023
INVOICING	<p>If Intrado is not performing Installation, software and equipment will be deemed accepted when Intrado has completed its shipping obligations. If Intrado is performing Installation, then Customer will provide Intrado with a written notice of acceptance or rejection, based on a Severity Level 1 or 2 failure (as defined in the Maintenance and Support terms), within ten calendar days after Intrado's notice of System Cutover ("Notification Date"), which acceptance will not be unreasonably withheld or conditioned. If Customer does not accept software and equipment, it will notify Intrado in writing within ten calendar days of the Notification Date, and will specify the Severity Level 1 or 2 failure. Intrado will use commercially reasonable efforts to promptly diagnose and correct all identified failures, and the acceptance process will be repeated until acceptance occurs. If Customer fails to provide written notice of rejection as stated above within the time stated above, acceptance will be deemed to have occurred. "System Cutover" will mean the first date that software and equipment is used for live call-taking or dispatching. If software and/or equipment are being installed at multiple sites, the above acceptance process will apply to each site. The date of acceptance of the first site will be referred to as "Final Acceptance." Services will be deemed accepted when performed. If installation is not purchased, then all fees will be invoiced on shipment.</p> <p>If installation is purchased, Customer will be invoiced according to the following terms:</p> <ul style="list-style-type: none">• 30% on acceptance of Customer's Order• 30% on shipment• 30% on System Cutover• 10% on Final Acceptance
DELIVERY	TBD
VALIDITY	Quote expires on December 31, 2024.. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.
COPYRIGHT	The information contained in this document is proprietary to Intrado Life & Safety Solutions Corporation and is offered solely for the purpose of evaluation.

Optional Signature Page

Customer can purchase the products and services in this Quote by:

- Issuing a purchase order for the Total Amount of the quote
- OR
- By signing below

Intrado Quote Number: 75999 Version: 1 Date Issued: April 11, 2024

Total Purchase Amount (Not including Optional Products or Services): \$147,771.20

Please check one: Bill the Total Amount Upfront: _____ Bill Annually: _____

ACCEPTED AND AGREED:

Customer is committing to the Total Purchase Amount listed above.

Customer Entity Name: Laredo/STDC 911, TX

Signature: _____

Printed Name: _____

Title: _____

Date Signed: _____

By signing above, Customer acknowledges and agrees with the terms of the box checked below:

_____ A customer purchase order is required to pay any invoice relating to this quote. Customer acknowledges that Intrado will not ship any equipment or software, or commence any services, until it has received customer's corresponding purchase order.

X A customer purchase order is NOT required to pay any invoice relating to this quote. The signature above authorizes Intrado to ship, provide services, and invoice customer.

The terms and conditions available at <https://www.intrado.com/legal-privacy/terms/call-handling> as of the date of this Quote will apply to this Quote, unless the parties have entered into a separate mutually executed agreement, or Customer is purchasing under a cooperative purchasing agreement. The terms of this Quote will govern any conflict with the above-mentioned terms, and Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. No additional terms in Customer's purchase order will apply. This document contains confidential and proprietary information of Intrado, and such information may not be used or disclosed without prior written consent.